

# Welcome to...



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**ASSETS NORTH**  
**CAPITAL NORD**

## Beyond Bits and Bytes: The Limits of Digital Service Delivery

## Au-delà des octets : Les limites de la livraison de services numériques

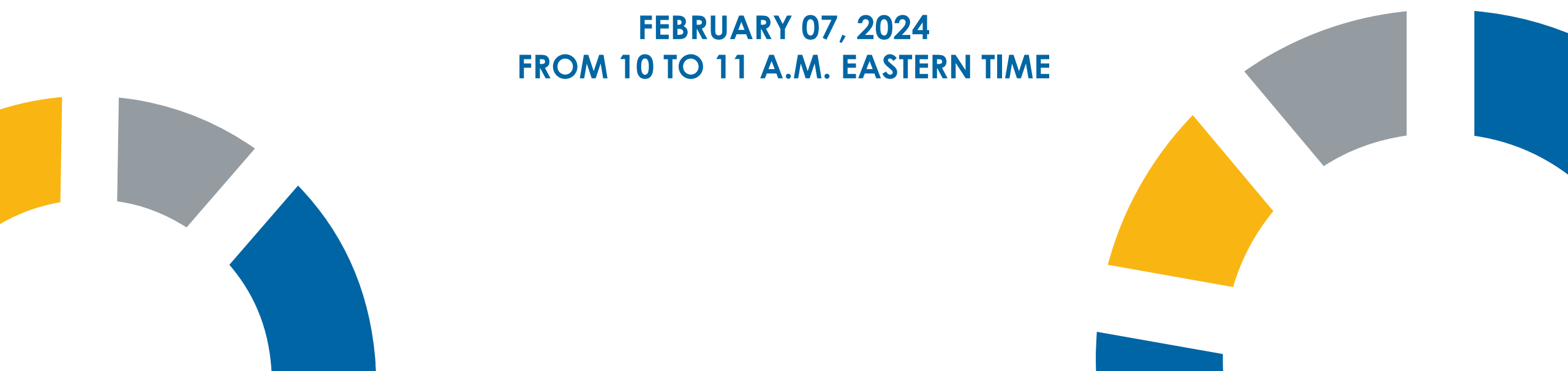
# ...we will begin soon!



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# BEYOND BITS AND BYTES: THE LIMITS OF DIGITAL SERVICE DELIVERY

FEBRUARY 07, 2024  
FROM 10 TO 11 A.M. EASTERN TIME



# **ABOUT NPI, AGENDA, AND HOUSEKEEPING NOTES**



A decorative graphic on the left side of the slide. It features two large, light gray circular areas. The top one contains a blue donut chart with a yellow segment and a gray segment. The bottom one contains a blue donut chart with a yellow segment and a gray segment. To the left of the top chart is a small gray plus sign (+) and a small gray circle (o).

# Questions for discussion:

Are there services that still could not be delivered online, **even with a perfect connection?**

• What is lost when services are delivered online?

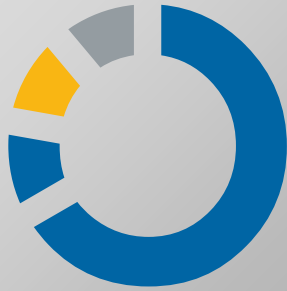
# Invited discussants:

- **Eliseo Orrantia MD MHSc CCFP FCFP FRRMS**  
Rural Generalist Physician Marathon Family Health Team  
Professor NOSM University
- **Julie Harmer**  
Secondary School Adult Education Specialist  
Seven Generations Education Institute
- **LeeAnne Maille, CAE**  
Chief Executive Director  
Yes Employment Services Inc. (Nipissing)
- **Vernon Ogima**  
Employment Navigator  
Seven Generations Education Institute





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# Open conversation!

Engage, talk, give your  
insights, and talk about  
your experiences!

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THANK YOU. MARSEE. P<sub>a</sub>q̄<sup>u</sup>dΓN<sup>p</sup> MERCI.  
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